

Department of Public Safety
Office of Education and Data Management
1111 Country Club Road
Middletown, CT. 06457

**EDUCATIONAL
SEMINAR
FOR
PUBLIC SAFETY
TELECOMMUNICATORS**

*CONFLICT RESOLUTION -
"HOW TO DEAL WITH
ANNOYING
PEOPLE!!"*



September 15, 2006

Courtyard by Marriott
4 Sebethe Drive
Cromwell, CT. 06416

*Department of Public Safety
Division of Fire, Emergency & Building Services
Office of Education & Data Management
Office of Statewide Emergency Telecommunications*

REGISTRATION FORM

(Please Print)

NAME

MAILING ADDRESS

TOWN/ZIP

DAY PHONE

THERE IS NO COST TO ATTENDEES

Please submit one registration form per person. Seating is limited to 250; therefore registrations are being accepted on a first-come, first-served basis. **Registration must be submitted by September 1, 2006.** This form may be reproduced.

Please check off luncheon choice:

- ☐ LONDON BROIL w/MUSHROOM SAUCE
- ☐ SCROD BELLA VISTA
- ☐ PASTA PRIMAVERA ALFREDO

FAX TO: 860-685-8611

OR

Send to:

Department of Public Safety
Office of Education & Data Management
1111 Country Club Road
Middletown, CT 06457

If you register but cannot attend, please cancel your registration by calling 860-685-8372.

This Conference is funded by the E911 Training and Education Fund.

Agenda

DATE: FRIDAY, SEPTEMBER 15, 2006

TIME: 7:30a.m TO 4:00p.m

LOCATION: Courtyard by Marriott



INSTRUCTOR: Kimberly Alyn

Kimberly Alyn is a professional keynote speaker and author. She provides self-improvement tips with laughter and sarcasm! Her stories and "tell it like it is" approach are over the top and audiences love it! Kim has her Bachelors Degree in Management and her Masters Degree in Organizational Management.

Writing is one of Kim's passions. She is the author of *How to Deal With Annoying People*, (with Bob Phillips, Ph.D.), *101 Leadership Reminders*, *Public Speaking is Not for Wimps*, *Soar*, and *Pillars of Success*.

7:30-8:15

Registration (coffee & pastries)

8:15-8:30

Welcome

8:30-10:00

Program Begins

10:00-10:15

Break

10:15-12 noon

12:00-1:00 Luncheon

1:00-2:15

2:15-2:30

Break

2:30-3:45

3:45-4:00

Closing

Certificates of attendance will be available at the end of the day.

Breaks and Luncheon are provided

Directions To

**COURTYARD BY MARRIOTT
4 SEBETHE DRIVE
CROMWELL, CT 06416**



Traveling I-91 North

Exit 21

Go right at end of exit.

Right at second light.

Hotel is on the right

Traveling I-91 South

Exit 21

Go right at end of exit.

Right at light.

Hotel is on the right.